

Information on exercising the right of withdrawal

Sample cancellation instruction

Right of withdrawal

You have the right to revoke this contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the day [1].

To exercise your right of withdrawal, you must inform us (Plasticmetall GmbH, Steinhagegasse 13, A-1120 Vienna, e-mail address: office@plasticmetall.com) of your decision to withdraw from this contract by means of a clear declaration (e.g. a letter sent by post or e-mail). For this purpose, you may use the enclosed declaration of withdrawal, which, however, is not mandatory.

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the revocation

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favorable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees because of this repayment.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You will be responsible for the direct cost of returning the goods.

Instructions:

[1.] Insert one of the following text blocks enclosed in quotation marks:

- a) in the case of a contract of sale: ", on which you or a third party named by you, who is not the carrier, took or has taken possession of the goods";
- b) in the case of a contract for several goods ordered by the consumer as part of a single order and delivered separately: ", on the date on which you or a third party other than the carrier and indicated by you took or has taken possession of the last of the goods";
- c) in the case of a contract for the delivery of goods in several partial consignments or pieces: ", on which you or a third party named by you, who is not the carrier, have taken possession of the last partial consignment or piece.";
- d) in the case of a contract for the regular delivery of goods over a fixed period of time: ", on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the first goods."